

# OUR SUSTAINABILITY

## TARGETS FOR 2021

By regularly analyzing our progress, we can identify the most critical areas we need to address, focus our efforts to achieve our targets, and define our objectives for the years to come.

<b>PRODUCTS</b> We will enhance the environmental benefits of our products and improve customer satisfaction	<b>PEOPLE</b> We will ensure our people are safe, skilled, motivated, and engaged	<b>OPERATIONS</b> We will minimize the impact of our operations	<b>RESPONSIBLE BUSINESS</b> We will manage our business in an ethical and responsible way
<div data-bbox="130 860 373 927"> <b>BOOST BEVERAGE CAN RECYCLING</b> </div> <ul style="list-style-type: none"> <li>• 80% beverage can recycling rate in Europe </li> <li>• Work with the industry and with our stakeholders to increase the beverage can recycling rate in the U.S. </li> </ul> <div data-bbox="130 1272 352 1339"> <b>INCREASE CUSTOMER SATISFACTION</b> </div> <ul style="list-style-type: none"> <li>• Conduct a customer satisfaction survey every two years for all business units </li> </ul>	<div data-bbox="475 860 756 927"> <b>FURTHER IMPROVE OUR SAFETY RECORD</b> </div> <ul style="list-style-type: none"> <li>• Reduce our Recordable Case Rate<sup>(1)</sup> by 10% per annum from 2016 </li> <li>• No more than four serious injuries a year<sup>(2)</sup> </li> <li>• Be in the industry's top quartile for safety results </li> </ul> <div data-bbox="475 1375 692 1442"> <b>ENGAGE OUR PEOPLE</b> </div> <ul style="list-style-type: none"> <li>• Six-point increase in overall employee satisfaction from a 2014 baseline </li> </ul> <div data-bbox="475 1630 750 1697"> <b>STRENGTHEN OUR COMMUNITIES<sup>(3)</sup></b> </div> <ul style="list-style-type: none"> <li>• At least one community activity per site every year </li> </ul>	<div data-bbox="820 860 1114 927"> <b>REDUCE PRODUCTION WASTE SENT TO LANDFILL</b> </div> <ul style="list-style-type: none"> <li>• Reduce production waste going to landfill by 10% (vs. 2015) </li> </ul> <div data-bbox="820 1120 1082 1187"> <b>IMPROVE ENERGY EFFICIENCY</b> </div> <ul style="list-style-type: none"> <li>• 10% energy efficiency improvement (vs. 2015) </li> </ul> <div data-bbox="820 1375 1062 1442"> <b>REDUCE GREENHOUSE GAS EMISSIONS</b> </div> <ul style="list-style-type: none"> <li>• A 25% reduction in Scope 1 and 2 emissions intensity by 2025 (vs. 2015) </li> </ul>	<div data-bbox="1166 860 1453 927"> <b>BUILD A STANDARD FOR ALUMINIUM</b> </div> <ul style="list-style-type: none"> <li>• Have at least one site Aluminium Stewardship Initiative (ASI) certified </li> </ul> <div data-bbox="1166 1137 1394 1205"> <b>ENSURE SUSTAINABLE PURCHASING</b> </div> <ul style="list-style-type: none"> <li>• Evaluate the sustainability performance of key and at-risk suppliers that represent 70% of the Group's annual spending </li> <li>• Ensure that all contracted suppliers sign our Supplier Code of Conduct </li> </ul>

Target achieved  
 Significant progress made; on track to achieve the target  
 More effort required to achieve the target

(1) Recordable Case Rate measures the number of fatalities, serious injuries, lost-time injuries, restricted work injuries, or medical treatments per one million hours worked.  
 (2) We had two serious injuries in 2020.  
 (3) Community engagement addresses our challenges and opportunities in talent engagement and retention.